

New Direction

Memorial care featured in online trauma center, EMS virtual tour

Working together, our community relations and emergency departments recently teamed up with a film crew to shoot a virtual tour of our Level III Trauma Center and our EMS services.

The whole team spent six long hours helping the videographer get his shots. The film crew even got to shoot from the roof when PHI Air Medical landed a helicopter to help us with our video production. Thanks PHI!

View our video on the hospital's website at nacmem.org or on our Facebook page.



Nuclear medicine has returned to Memorial's medical imaging department

Because of a national recall by Phillips Healthcare, the medical imaging department has been without the nuclear medicine service since October. The recall was for a specific model of Phillips nuclear cameras, which we happen to have. Phillips had to devise a plan, create a fix and then implement it all across the United States. That was understandably quite an undertaking!

Phillips promised to have a resolution by January of 2020 and last week our nuclear camera was cleared and back in operation. Everything is running smoothly and we are so glad to have nuclear medicine back.

SFA Diaper Derby Schedule

For the first time ever, we're opening the race up for ANY baby, born ANYWHERE! Sign up on at nacmem.org/diaper-derby.

Saturday, Feb. 8 4:30 p.m.

vs. New Orleans

Wednesday, Feb. 26 6:30 p.m.

vs. Northwestern

Saturday, Feb. 29 4:30 p.m.

vs. Lamar

Saturday, March 7 4:30 p.m.

vs. Sam Houston

GoFundMe established for Mary Loftin

As many of you already know, Mary Loftin lost her daughter, Paula, recently. Mary joined the Memorial environmental services department more than a decade ago.

Many have asked how they can support Mary, so we have set up a GoFundMe page to help with final expenses. It can be found through Facebook or searching Mary Loftin on GoFundMe.com.

If you'd like to help Mary in this time of grief, feel free to do so in whatever way you feel led.



Interested in a career at NMH?

Apply @ <https://www.nacmem.org/careers/all/>
Stop by Human Resources or call 936.568.8543

Kathy's kindness earns her December's WOW award

It's probably natural for patients to view their hospital visits in a negative light, but Kathy Wallace, admissions manager, makes a constant effort to help our patients feel comfortable.

In the December Wow Moment, Kathy came to the aid of a patient who suffered from chronic pain and struggled to find a positive coping outlet. After multiple conversations, Kathy had discovered that our patient really enjoyed jigsaw puzzles. So the next time she arrived for therapy, the patient was greeted with a card table and a jigsaw puzzle. The puzzle was a tremendous help in keeping her mind away from the negative during the long hours of treatment.

Kathy's attitude towards her job and her patients is crucial to our success and her constant efforts translate into a positive mindset in our patients and visitors. Thank you Kathy for your kindness and respect for our patients.



Tracy's consistency rewarded with board's Job Well Done

The Nacogdoches County Hospital District Board recently congratulated Tracy Vargas, LVN, on a Job Well Done! Tracy works as a case manager, specializing in coordinating and communicating with patients to find the most viable solution for their needs when they leave Memorial Hospital.

There are multiple challenges that come with planning patients' discharges, but Tracy has found success in tending to their needs while confirming that the care is acceptable with their insurance providers.

Another part of her job is reviewing her patients' medical records daily, ensuring they are receiving the correct treatment. As part of this Memorial safety net system, she has actually saved lives by identifying potential medication errors, as well as noticing abnormal trends and reporting them.

Keep up the great work, Tracy!



Memorial Hospital, EMS distribute Stop the Bleed Kits to high volume locations

Earlier this month, Nacogdoches County EMS and Memorial Hospital were tasked with distributing "Stop the Bleed" kits in the name of community preparedness. The kits were provided by the Deep East Texas Regional Advisory Council and were donated to the Nacogdoches County Courthouse, the city recreation center, city hall and the Nacogdoches Expo Center.

Stop the Bleed kits are designed to provide easy access to products that stop traumatic hemorrhaging, such as tourniquets, pressure dressings and gauze bandages. These concise kits are typically placed near emergency defibrillators for convenient storage. Uncontrolled bleeding is one of the leading causes of preventable death



from trauma. These locations were chosen for their high volume traffic. Pictured receiving the Stop the Bleed kits were County Judge Greg Sowell and Nacogdoches Expo director Anita Scott.