



January 8, 2021

New Direction

Co-worker nominates Tamiko Curl for Wow Moment of December

Tamiko Curl, emergency room tech, was the December recipient for WOW Moment of the Month, for her dedication to going above and beyond in providing excellent patient care.

According to her nominating co-worker Jesus Tobias, Tamiko is instrumental in keeping the emergency department running in tip top shape. "She pays attention to the needs of others, most especially to doctor's orders and works hard to assist nursing staff to fulfill the orders expeditiously. Patient satisfaction is a priority for Tamiko. She warms the hearts of her patients and co-workers with her friendly smile and willingness to do what she can to make our patients' experiences the best they can be."



"This month the ED has seen a significant number of patients needing higher level of care for mental health treatment. Tamiko has gone above and beyond, playing a significant role in getting these patients the help they so desperately need. She is proactive in her approach to making sure the care progresses forward by doing things such as faxing records, initiating calls for nursing staff and assisting with plans for transport."

Jesus commented that Tamiko is a firm believer in our hospital mission statement and the obligation we have to care for all people and said she is known for taking the time to share our hospital and local resource information with patients in need of assistance with their medical care.

Tamiko has positively touched many lives throughout her career at Nacogdoches Memorial Hospital and we are honored and proud to have her on our team, because she is definitely WOW material.

Food Truck Fridays slated to continue in the new year

Starting next week, we will continue our selection of food trucks who visit us every month, but for the time being, the food vendors will arrive on non-payday Fridays. This will give the opposite shift of Memorial employees a chance to enjoy the treat that the payday Friday shifts got to appreciate at the end of 2020.

**NEXT
Food
Truck
Friday**

- *Senor Pete's*
- *Shali's Indian Kitchen*
- Jan. 15
- 11 a.m. to 2 p.m.
- Blount Park

Interested in a career at NMH?

Apply @ <https://www.nacmem.org/careers/all/>
Stop by Human Resources or call 936.568.8543

Physical therapist rescues patient in need, becomes November Wow

Anne Ellis, physical therapy director, earned a big fan and the Wow Moment of November for her can-do attitude, when she came to the rescue of dietary supervisor Pam Williams' brother, not just once, but twice.

Pam's brother had a complicated surgery done, which meant that he needed a special vacuum device that needed a high level of attention to assure that it properly functioned. To complicate matters even further, one of his wounds got infected. His case and the vacuum machine required him to come to physical therapy for wound care three times a week. After his second visit, his vacuum machine started beeping, causing her brother to panic, according to Pam.

"So he panicked and called me at about 6:45 p.m. Ms. Anne Ellis had given him her number to call if he had any problems, so at 7 p.m. I called her. When she answered the phone I could tell she was out. She was so nice and sweet. She said 'Let me get my friend together and I will meet him [your brother] at the hospital.' By then it was 7:30. She was so nice about it."

It happened again a week later at about 10 a.m. on a Sunday morning. "I called her and she said 'No problem. I will meet him at the wound care unit.' She never once said it can wait until the next day or until she comes back to work," said Pam. "I just want to thank her for that. You don't find too many people that nice these days. Thank you. Thank you."

We'd also like to thank Anne for her dedicated service to her Memorial family of patients. Well done, Anne.



Memorial hosts blood drive at year end

Nacogdoches Memorial ended 2020 with a bang of a blood drive. We had 20 successful donations, saving up to 60 lives. All successful donors received a warm hoodie, a Bright Cafe' meal card and were tested for the COVID-19 antibody.

Mark your calendars for the next blood drive on Wednesday, March 17.



Memorial Hospital made a good showing for the Love In the Name of Christ Shared Blessings Christmas charity event. Our employees donated several collection boxes full of toys, clothes and gifts and then almost a dozen directors, managers and front line employees volunteered their time setting up or working the event, which benefited 350 children in Nacogdoches County.