

# New Direction



## Memorial shares message with organ donor families

A representative from the family care services department at LifeGift recently visited Memorial to take photos for an upcoming virtual donor family ceremony. The ceremony will acknowledge the heartbreaking decision that families have made in donating organs and tissue when tragedy struck and loved ones were lost this year. Nacogdoches Memorial got to highlight the tremendous support we feel for our donor families who have made lifesaving transplants possible.

## Family flu clinic slated for Oct. 22, 28

Flu shots continue at Memorial Hospital, with clinic hours set in the Memorial Wellness Center (the old hemodialysis center) for employees who missed getting their immunizations and employees' immediate family members, ages 3 and up.

Thursday, Oct. 22      3 – 7 p.m.

Wednesday, Oct. 28      3 – 7 p.m.

Family members can enter through the cath lab entrance at the back of the hospital and will be directed to the immunization area.

Social distancing will be enforced. Masks are mandatory, must be worn at all times and will NOT be provided. Anyone without a mask will be turned away.



## Gift shop opening SOON!

After being closed down due to the pandemic, the Auxiliary Gift Shop will be reopening for business on Monday, Oct. 19 at 10 a.m. If you have any kind of holiday shopping in the near future, be sure to stop by and pick up those gifts! Doors will be open Monday – Friday from 10 a.m. – 2 p.m. for all your shopping needs.

# Hospital board says 'Job Well Done' to three employees

The Nacogdoches County Hospital District Board of Directors played catch-up during their last regular meeting, handing out three Job Well Done awards in September in an attempt to make up for some of the employee recognition missed during months of socially-distanced phone conference meetings they've been holding since March. See below for the stories of those award recipients and what their directors had to say about them.



**Ashley Williams**, materials management, (March) started her career at NMH on 2nd Tucker and then transferred to surgery, but she currently works in materials management where she is the senior buyer and supervisor of materials. "Ashley is a dependable, hardworking, outstanding person and employee with a very pleasant and calm manner," said materials management director, Sylvia Thompson. "We have multiple challenges that come with the job, but Ashley handles them all with a positive attitude. No task is too difficult for her; she always gives it her all. It is very beneficial to the department and to her clients that she knows the clinical side of the industry and can help facilitate staff with their needs."

When leadership decided they wanted to merge the clinical side with the financial side in material's management, Ashley's name came up and Sylvia said she knew Ashley would be just the right person for the job. "I couldn't be happier with her and her work performance," said Sylvia. "We appreciate Ashley for sharing her work ethic and kind heart with us."



**Frederick Moore**, laboratory, (April) - "When I think of a competent well versed professional, I think of Frederick Moore," said Janine Bey, laboratory director. "He has provided the continuity of valuable information to help keep our laboratory running during an extreme period of transition for the last two years. Frederick is that go-to person who knows essential information regarding any subject in the laboratory, including his key role as the laboratory information system administrator. Not only is he the only person in the hospital that keeps our LIS up and running over a 24-hour period, but he also provides historical knowledge about the lab for anything from our processes to equipment, supplies and even our billing."

Janine says Frederick handles logistical requirements and is the go-to person for the majority of the lab's billing issues. "He is that person who will go more than the extra mile when he responds to everyone in the lab who has a question. I have seen him mopping up water in the main lab after hours when we had a serious ceiling leak. Laboratory staff trusts his knowledge and capabilities and many staff around the hospital know him for his knowledge and integrity. All staff members in the laboratory are grateful for the support and information he provides to help ensure that we all can do a 'Job Well Done.'"



**Andrea Bryant**, 2nd Tucker, (May) has been employed at Memorial Hospital for nearly 36 years. During her early years with the hospital, she worked as a nurse aide and still maintains her nurse aide certification. However, Andrea has been working as a unit coordinator for many years now and truly stands out in that role, according to Lucy Durrett, 2Tucker nurse manager.

"She has a remarkable way of unifying our team, by beginning each shift on a positive note," said Lucy. "No matter what the situation, Andrea's words to start the day are always 'we're gonna make it happen,' and that is exactly what she does."

Andrea has assisted in training numerous nurse care techs and other unit clerks.

"When she first became a nurse aide, her sister Katha taught her that there is only one way to care for your patients, and that is to treat them like they're your family," said Lucy. "Not only does Andrea maintain a very high standard for herself, but she also expects her coworkers to have the same high standard. She serves as an excellent example for other team members, by being compassionate, caring, dependable and trustworthy."

# Memorial kicks off campaign with United We Stand T-shirt sales



United We Stand (Six Feet Apart) is the 2020 theme for the Nacogdoches Memorial Employee fundraising drive for the United Way. If you like that theme and would like to sport a T-shirt featuring it, you can purchase one for \$15 and the proceeds will benefit the campaign. United Way pledge cards and T-shirt order forms have been distributed and must be returned by Oct. 30. They can be turned into your director/manager or HR during business hours. Shirts will be distributed to those that buy them on or before Nov. 13.

The NMH goal for this year's campaign is \$20,000.

Employees who donate "My Fair Share" will be automatically entered into a raffle to win one day of PTO. My Fair Share is one hour of pay donated per month. The My Fair Share donation will also give you one entry into the city-wide raffle to win a beautiful 2020 Hyundai Accent ("Minnie Pearl") generously donated by Rex Perry Autoplex. A hospital employee has won the free car several times in the past! Minnie Pearl will be on display at Food Truck Friday TODAY in Blount Park, so go check her out.

## Mail room gets a make-over

You may have noticed plant operations has spruced up the mail room with new paint and carpet. What you may not realize is that they've also studied the mail room processes and procedures and come up with new ways to do some things. According to Michelle McCollum, plant operations director, they've tried to come up with ideas that will help make the mailing process secure, as well as efficient for everyone.

A mail slot with a drop box has been installed so you can drop hospital mail after hours. The mail room will now be locked at 3:30 p.m. daily. For security reasons the mail room will also be locked on weekends.

Each department should assign someone to be the designated person for picking up departmental mail.

Mail is picked up from the local post office every morning and brought to the hospital, where it is date stamped to indicate when received. Accounting and business office pick up their mail first, then the remaining mail is sorted in the mail slots by department. All outgoing mail is mailed daily at the post office.

Management asks that everyone do their part to keep the mail room orderly and clean and that no eating or drinking be done in this area. Direct any questions to Michelle McCollum or Lyn Fuller at ext. 8548.

### Score!

### Football tickets available

The hospital is a sponsor of SFA Lumberjack athletics and we have six tickets to Saturday's football game against Angelo State that are up for grabs. If you would like to attend the game, which begins at 4 p.m., be the first to call Ella in administration at ext. 8523 today. First come, first served!



We will also have tickets available to the Oct. 31 homecoming game and Nov. 14 game, which also begin at 4 p.m. Look for details of those opportunities in upcoming editions of the newsletter.



Plant ops staffers tackled a much needed clean up project this week, washing the windows of the second and third floor "catwalks." Looks great, guys!

**Interested in a career at NMH?**

Apply @ <https://www.nacmem.org/careers/all/>  
Stop by Human Resources or call 936.568.8543

## ER celebrates ER Nurses Week



## Therapists commemorate physical therapy month



Employees like Kim Sandel have been excited to see the return of Food Truck Fridays. For the next couple of months, look for a different selection of food trucks in Blount Park every payday Friday from 11 a.m. to 2 p.m., or as long as the food supply lasts. Today's trucks are Shali's Indian Kitchen and Be Blessed BBQ.

Today, we'll also be selling Raising Canes lemonade and tea with proceeds benefiting our United Way fundraising. You can also place your order for a \$15 United We Stand - Six Feet Apart T-shirt at the United Way table.



Shane Allen and Brian Bradley have been busy hanging some friendly reminders that Memorial Hospital operates an outstanding maternity service and a smoke-free campus.