



November 13, 2020

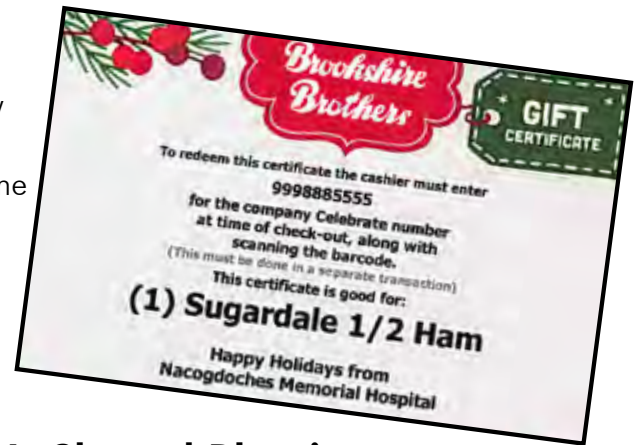
New Direction

Employees to receive free holiday ham, possible bonus turkey

For the Thanksgiving/Christmas holiday season, Memorial Hospital is gifting each full-time and part-time employee with a coupon for a Brookshire Brothers Sugardale spiral sliced half ham. The half ham is around 10-12 pounds.

As an added bonus, you should know that Brookshire Brothers is currently running an in-store special for a free Food Club or Buckley Farms frozen turkey with the purchase of the Sugardale half ham, while supplies last. This sale typically runs until Nov. 30, so if you time it right, you could end up with both a free ham and a free turkey for your holiday table. Our coupon for the free ham, is good until Dec. 31.

Managers and directors will begin distributing the holiday gift coupons to staff starting Monday, so make sure you check in.



Memorial will share blessings with Love INC's Shared Blessings

Memorial Hospital will sponsor a toy and gift donation drive to benefit Love In the Name of Christ's Shared Blessings Christmas charity event this year, with donations due by Dec. 10. Drop your donations off in the collection boxes in the main lobby.

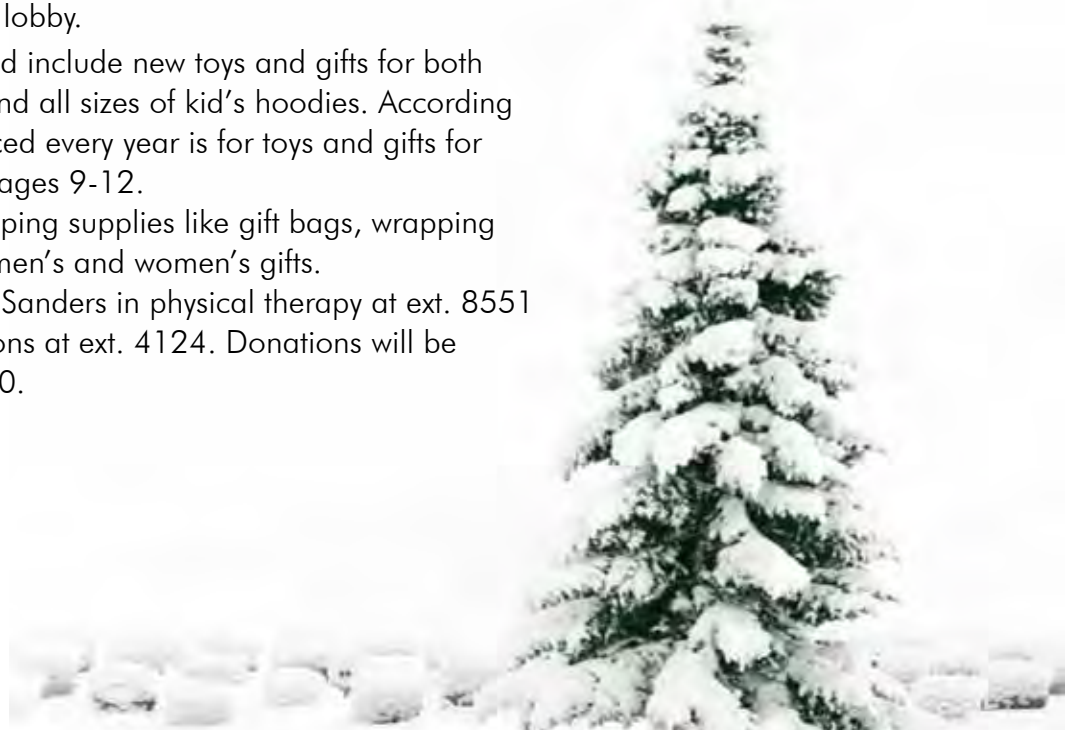
Items that are particularly needed include new toys and gifts for both boys and girls, ages 0-12 years, and all sizes of kid's hoodies. According to organizers, an extreme need faced every year is for toys and gifts for traditionally hard-to-buy-for boys, ages 9-12.

Love INC is also collecting wrapping supplies like gift bags, wrapping paper, bows and tape, as well as men's and women's gifts.

Questions can be directed to JJ Sanders in physical therapy at ext. 8551 or Kim Barton in community relations at ext. 4124. Donations will be delivered to Love INC after Dec. 10.



Love INC
Love In the Name of Christ



Interested in a career at NMH?

Apply @ <https://www.nacmem.org/careers/all/>
Stop by Human Resources or call 936.568.8543

Hospital board says 'Job Well Done' to three employees

The Nacogdoches County Hospital District Board of Directors continued playing catch-up during their last regular meeting, handing out three Job Well Done awards in October in an attempt to make up for some of the employee recognition missed during months of socially-distanced phone conference meetings they've been holding during the pandemic. See below for the stories of those award recipients and what their directors had to say about them.



Brandi Allen, pharmacy, (June) - The pharmacy department nominated Brandi Allen for a Job Well Done. Brandi has taken over the role of pharmacy buyer with the retirement of the previous buyer of 25 years. "She has done a great job learning the new position while still continuing to manage the dispensing cabinets and quality initiatives," said David Schaefer, pharmacy director. "The pharmacy buyer position is responsible for overseeing the pharmacy budget and is responsible for managing over \$5,000,000 in annual purchases. Brandi takes her role seriously and insures that purchases are made with the correct contracts and cost-saving opportunities. She has done all of this without complaint and continues to be a valuable asset to Nacogdoches Memorial."



Sharon Powers, physical therapy, (July) - In a department known for going above and beyond, Sharon Powers is the staff member that her peers recognize as worthy of Job Well Done recognition.

Beyond her job expectations of assisting the therapists and assistants in patient care and training new therapy aides, Sharon can step in as secretary, mobility tech, or nurse aide. Her years of experience in both nursing and therapy give her the ability to offer creative solutions to a variety of clinical problems. Whatever the situation – she's been there, and done that, according to physical therapy director Anne Ellis.

"Each time a new therapist is orienting or a student is allowed to perform an activity outside of their clinical instructor's sight – they may feel anxious about being

'pushed out of the nest,' but Sharon is sent to assist," explained Anne. "She is trusted to ensure the patient's safety as well as be the resource of where to find anything that might be needed or identify the resource person needed in all situations. I trust her to be my eyes and ears, and to assess a situation to determine if an additional therapist is needed to intervene. Despite the value that the therapists put in Sharon's opinion, Sharon shows discretion in where and how she shares her opinion. She often will not speak up unless asked, but appropriately and discreetly intervenes when she believes it is necessary to improve safety for either the patient or staff."

Anne says a description of Sharon would be incomplete if you failed to mention loyalty, punctuality, reliability, compassion, brute strength and a twisted sense of humor.

Holiday tree decorating • Main Lobby • Wednesday, Dec. 2 • 10 a.m. - until finished
Please send a representative from your department to help.

Toll-free Compliance & Ethics Hotline

1.800.427.7240



Robert Scott Jr., plant operations, (August) has been employed with Nacogdoches Memorial since June of 2014. He started out as a basic mechanic and received his EPA Heating, Ventilation, and Air Conditioning Technician license. Robert is now the lead mechanic for plant operations.

“Robert has shown great ambition and is a huge asset to the department. He is always willing to help and supports his coworkers with anything they need,” said plant operations director Michelle McCollum. “Robert has displayed much knowledge of the hospital in all aspects of facilities. He knows the buildings and hospital properties well. He has achieved a good understanding on the operations of all the hospital mechanics. Not only does Robert strive to keep the facility cool by ensuring that all

the air handler units and chillers are working properly, he is also very involved in the Life Safety Management Plan and fire safety. This includes anything from the boilers and generators to the fire alarm system. He is our go-to person for troubleshooting problems and has demonstrated great ability in utility management.”

“Robert has a good attitude and is always dependable. He will never know how much he means to the team and how much I appreciate his hard work and dedication,” said plant operations director Michelle McCollum. “He is a huge asset in keeping our patients, visitors and staff safe and comfortable.”



Iris Ray wows in October

October’s WOW Moment pertains to more than just a single moment in time but a sequence of outstanding moments. Environmental services tech Iris Ray was nominated by the director of facilities, Michelle McCollum, for “always going above and beyond in her job as housekeeper.”

When the ongoing pandemic struck, many employees were quarantined, self-isolated or ill, leaving the hospital short-staffed during an extremely difficult time. “Despite these hardships, if we’re short staffed we can always count on Iris,” said Michelle. “Iris is always the first and only one to volunteer to cover those shifts.”

Iris has not only come in on her days off but stayed over many days. She’s come in as early as 3 and 4 a.m. to ensure all areas are taken care of with no other housekeeper showing up till 7 a.m. “Iris has been called in on the spur-of-the-moment and never complains,” said Michelle. Iris is known to be very conscientious about her job “providing the finishing touches to each unit as she cleans, such as ensuring areas have hand sanitizer, paper towels, toilet paper and batteries for sanitizer dispensers.”

Though times have been tough, Nacogdoches Memorial has leaned on Iris to help push through and Michelle said she is “always willing with a smile!”

Iris has been part of the Memorial family for almost ten years and we’re glad to have her.

*Please join us for dessert in honor of **B. Ann Taylor-Scott’s retirement after 45 years of service.***

Friday, Nov. 20



3:30 p.m.



Auxiliary Conference Center

Dietary looks back for Food Service Appreciation



Although National Healthcare Food Service Appreciation Week is normally celebrated in October, the dietary department was experiencing staffing issues, so the celebration was postponed...until now. This year's theme for our food service appreciation is "decades of serving you" to commemorate dietary staffers who have been here for decades. Although dietary staff wanted to make this a week of dress up, it posed too much of a threat because of the COVID-19 pandemic. Instead members of dietary pulled together to bring old toys, pictures, boom boxes and more from the 70s, 80s, 90s and 2000s to dress up the cafeteria.

The dietary staff is also sponsoring a contest to win an Amazon Firestick. The contest consists of three pages of hit songs, toys, heart throbs, movies, TV shows, old slang, fashion trends and sports to match with each decade. People who match all items with the correct decade then get put in a drawing to win the Amazon Firestick. Participants must turn in their sheets to the cafeteria by Friday, Nov. 20 to be entered.

As the week ends, dietary staff will enjoy a nice dinner and matching T-shirts as they kick back and celebrate their "Da Bomb" cooking we all so enjoy.

Gold 'N' Visions launches online sale



The Memorial Auxiliary is offering an online version of the ever-popular Gold 'N' Visions sale to our employees. The online sale, offering a wider range of products than the live sale is able, began yesterday, Nov. 12 and will end on Tuesday, Nov. 17. Shop by visiting www.gnvshowevents.com

Most employees will be able to participate in payroll deduction, however, PRN employee's are excluded from this option. All items will be delivered to the hospital on Thursday, Nov. 19 from 10 a.m. – 2 p.m. in the Community Conference Room (across from Coffee Spot). Payroll deduction forms will be filled out when orders are picked up.

Gold 'N' Visions is a subsidiary of Beard Fine Jewelers in Lufkin and offers a great selection of fine jewelry, name brand watches, fragrances, designer handbags and electronics.

If you have any questions, call Katy Crawford at ext. 4194. Happy shopping! Christmas is only 41 days away!

Enjoy words of thanks!

*We've been impressing our patients!
Read on for details.*

To whom it may concern...

My name is Casiree Cotton. I am currently from Arizona state visiting - soon to be moving here to Texas with my fiancé and children. However, the reason for this letter is because I am 34 weeks pregnant and got into a very bad accident that caused me to be hospitalized.

Because of this pandemic, not a lot can go on, like unfortunately not being able to have family by my bedside, especially through this tough time when you need a support system the most. But because of your staff, nurses like Rebecca gave me the support that family does. Stood by my side and got me through a tough time even at my lowest point and also other nurses like Cassie, Sammie, Milla, and also Dr. Ferren and the physical therapist.

I will always recommend your hospital as a loving, welcoming 5-star hospital and I will tag and Twitter one of the best hospitals in Nacogdoches, Texas.

Thank you Nacogdoches Memorial Hospital for the best welcoming patient stay experience I ever had. May God bless you all! I highly recommend your hospital for any future patient stay.

P.S. I would also like to come back for my delivery and take pictures with the staff so I can snap shot my experience with my newborn baby with your permission.

Casiree Cotton

Facebook review:

Recently had my son at Nacogdoches Memorial Hospital as well as my daughter in 2013. Both times the entire staff and nurses were incredibly kind, helpful, supporting, friendly and amazing!

Brandy Gill